

Knoxville-Knox County Office of Housing Stability Listening Sessions Outline for Facilitators

1. Please pick a person to be the recorder, to write down what people say (doesn't have to be word for word, but enough detail for someone to understand what was meant)
2. Take the group through the slides, making note of any questions the group has, so you can send those questions in to the Office of Housing Stability
3. Discussion
 - a. Go over the ground rules:
 - i. Hold respectful space for different experiences and opinions
 - ii. Our goal today is to listen, not to solve
 - iii. Share the airtime, please keep responses to 1 minute or less
 - b. Questions:
 - i. What does it mean to belong to the Knoxville and Knox County community? What shared stories define us?
 - ii. How does homelessness impact you and your family? Your business or workplace?
 - iii. If you or a family member were homeless, how could the community help?
 - iv. Which interventions from this list (see below) do you think are most critical for our community (each person can vote for 3)? What challenges and opportunities do you see?

Programs/interventions

- **Direct outreach** to connect unhoused people to resources (in camps, under the bridge, etc.)
 - **Emergency shelter** like KARM
 - **Upstream prevention:** temporary services/financial assistance to keep people from becoming homeless (like Eviction Prevention or help with rental deposits)
 - **Wrap-around services** like case management, mental health and substance abuse treatment, etc.
 - **Temporary services/financial assistance** for unhoused people to get housed and move into self-sufficiency (like CAC's Homeward Bound program)
 - **Long-term supportive housing** for unhoused people with disabling conditions (like Minvilla Manor or Flenniken Landing)
 - **Increase housing supply** at all price points
4. After the session:
 - a. Please ask your recorder to type up the group's answers and send them to office@knoxtnhousing.org.
 - b. Thank you for being part of this important conversation!